

# FAQ

We are excited to see that the Malaysia Tech Entrepreneur Programme has sparked your interest. You can find some of the most frequently asked question answered here:

No.	Question	Answer
1	What is Malaysia Tech Entrepreneur (MTE) Programme?	Malaysia Tech Entrepreneur Programme is an initiative by the Malaysian government to attract <b>foreign tech entrepreneurs (founders &amp; co-founders)</b> from all around the world and help them set up and develop their startups in Malaysia.
2	Who can apply?	<b>1) <u>New Entrepreneur</u></b> A non-Malaysian individual who may be a self-employed person with an innovative business idea in the digital field/platform and have a strong digital proposition. To qualify, a New Entrepreneur is required to participate by signing up with one of our Malaysia Digital Hubs. <b>2) <u>Established Entrepreneur</u></b> A non-Malaysian individual who may be a self-employed person that have a strong digital proposition and proven track record (more than 3 years established with the latest 2-year financial records)
3	What are the type of passes and the duration?	1) <b>New Entrepreneur</b> : Professional Visit Pass (PVP-MTE) valid for 1 year 2) <b>Established Entrepreneur</b> : Residence Pass (RP-MTE) up to 5 years
4	Do I need to be in Malaysia to apply?	No, you are not required to be in Malaysia to apply.
5	Is this open to all nationalities?	Application for PVP- MTE & RP-MTE is open to all nationalities
6	Can I submit my application in my own language?	Applications and supporting documents MUST be in English
7	Can I bring my family?	Only immediate family members of Established Entrepreneur are eligible to apply a. Husband / Wife b. Child, adopted child or stepchild under the age of 18 years c. Disabled child (no age limit) verified by experts  New Entrepreneur are not eligible to apply for the dependent pass.

8	Can my spouse work in Malaysia under this RP-MTE pass?	<p>Yes, spouses will be eligible to work in Malaysia and must hold professional designation under the approved National Key Economic Areas (NKEA) as outlined in the Economic Transformation Programme (ETP) of the Government of Malaysia.</p> <p>The 11 industries are:</p> <ul style="list-style-type: none"> <li>• Oil Gas &amp; Energy</li> <li>• Palm Oil</li> <li>• Financial Services</li> <li>• Tourism</li> <li>• Business Services</li> <li>• Communication Content and Infrastructure</li> <li>• Electronics &amp; Electrical</li> <li>• Wholesale and Retail</li> <li>• Education</li> <li>• Healthcare</li> <li>• Agriculture</li> </ul>																				
9	How long does the application process take?	<p>The application will be processed within 4 weeks upon receipt of the completed submission.</p> <p>The issuance of pass will be completed within 2 weeks (subjected to the Immigration Department's discretion)</p>																				
10	What is the validity of the approval?	The approval is valid for 6 months and non-extendable																				
11	What is the fee structure?	<p>Fees of RM530.00 per applicant is to be paid upon submission of application for all categories and are non-refundable.</p> <p>Once the application is approved, fees are required to be paid upon submission of passport for issuance of pass are as follows:</p> <table border="1" data-bbox="646 1260 1416 1801"> <tr> <td colspan="2" style="background-color: #f8d7da;">For New Entrepreneurs</td> </tr> <tr> <td>Processing Fee per applicant PVP-MTE applicant*</td> <td>RM 2,120.00</td> </tr> <tr> <td>Immigration Pass Fee per applicant</td> <td>RM 360.00</td> </tr> <tr> <td>Multiple Entry Visa Charges (if applicable)**</td> <td><a href="#">Charges vary across countries</a></td> </tr> <tr> <td colspan="2" style="background-color: #f8d7da;">For Established Entrepreneurs</td> </tr> <tr> <td>Processing Fee per applicant : RP-MTE applicant/spouse (if any)*</td> <td>RM 4,770.00</td> </tr> <tr> <td>Dependents below 18 years of age (if any)*</td> <td>RM 2,120.00</td> </tr> <tr> <td>Other dependents (SVP) per year*</td> <td>RM 1,060.00</td> </tr> <tr> <td>Immigration Pass Fee per applicant</td> <td>RM 500.00</td> </tr> <tr> <td>Multiple Entry Visa Charges (if applicable)**</td> <td><a href="#">Charges vary across countries</a></td> </tr> </table> <p><i>*Include 6% SST. All payment is payable to Malaysia Digital Economy Corporation Sdn Bhd via online payment.</i></p>	For New Entrepreneurs		Processing Fee per applicant PVP-MTE applicant*	RM 2,120.00	Immigration Pass Fee per applicant	RM 360.00	Multiple Entry Visa Charges (if applicable)**	<a href="#">Charges vary across countries</a>	For Established Entrepreneurs		Processing Fee per applicant : RP-MTE applicant/spouse (if any)*	RM 4,770.00	Dependents below 18 years of age (if any)*	RM 2,120.00	Other dependents (SVP) per year*	RM 1,060.00	Immigration Pass Fee per applicant	RM 500.00	Multiple Entry Visa Charges (if applicable)**	<a href="#">Charges vary across countries</a>
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12 What is a sponsor and who can be a sponsor?

A sponsor is an organization or an individual who will be able to vouch for your presence in Malaysia and also be responsible for your stay, maintenance and repatriation while you reside in Malaysia.

**For New Entrepreneur:** A recognized sponsoring organization is required as your sponsor. The sponsoring organization shall sign a personal bond document. The sponsoring organization must be a company registered in Malaysia e.g. Malaysia Digital Hubs or MaGIC

If you are unable to find a sponsoring organization, MDEC shall be the sponsoring organization. The following terms and conditions apply :

- 1) Deposit to be paid to MDEC. Amount is similar to the security bond amount. The payment can be made via online transfer/bank draft.
- 2) An agreement shall be signed with MDEC as a sponsor.

**For Established Entrepreneur:** A Malaysian individual above the age of 21 years old is required as your sponsor. The sponsor shall sign a Declaration form.

13 Are there any charges if MDEC become the sponsoring organization?

A security bond will have to be paid. However, you will be refunded the full amount when your pass expired.

<b>Security Bond/Bank Guarantee Rates</b>		
<b>RM 2,000.00</b>	<b>RM1,500.00</b>	<b>RM 750.00</b>
Canada	Saudi Arabia	Bangladesh
USA	Africa	Philippines
Colombia	Australia	India
Angola	British C.I	Myanmar
Burkina Faso	Brunei	Nepal
Burundi	China	Pakistan
Cameroon	Europe	Sri Lanka
Central African Republic	Iran	<b>RM500.00</b>
Republic Congo	Iraq	Indonesia
Republic Democratic Congo	Portugal C.I	<b>RM300.00</b>
Cote D'Ivoire	Taiwan	Thailand
Djibouti	Tunisia	<b>RM200.00</b>
Equatorial Guinea	Vietnam	Singapore
Eritrea	<b>RM1,000.00</b>	<b>RM1,500.00</b>
Ethiopia	Japan	Others
Guinea-Bissau	South Korea	
Ghan	Macao	
Liberia	Hong Kong	
Mali		
Mozambique		
Niger		
Nigeria		
Rwanda		
Western Sahara		

14	What are the documents required for the sponsor?	<ol style="list-style-type: none"> <li>1. Personal bond document for New entrepreneur or Declaration form for Established entrepreneur</li> <li>2. Front and back copy of the sponsor's identification card (NRIC) for Established entrepreneur</li> </ol>
15	Who are the recognized partners?	Examples of recognized partners are co-working spaces, accelerators, venture capitals and angel investors.
16	What happens if my application is rejected?	If your application is rejected, you may appeal within 6 months from the rejection date.
17	Which agency do I liaise with, to apply for MTE relevant passes?	<p><b>Malaysia Digital Economy Corporation Sdn Bhd</b>  2360 Persiaran APEC  63000 Cyberjaya  Selangor Darul Ehsan</p> <p><b>For issuance of pass:</b>  eXpats Service Centre,  Suite 2.1, Level 2, East Wing,  Mercuri MQA, Cyber 5 (formerly known as Axis Eureka)  Jalan Teknokrat 7, 63000 Cyberjaya, Selangor, Malaysia</p>
18	When can I submit my hard copy documents upon getting the approval/for Immigration (issuance of sticker)?	Submission of hard copy documents can be made from 8.30am until 1.00pm on Monday to Thursday and from 8.30am until 12.00pm on Friday.
19	Is the MTE relevant passes available only for tech entrepreneurs?	Yes, only tech entrepreneurs are eligible to apply.
20	How can I bring in my team from abroad?	<p>You will be able to apply employment pass for your team once you have setup your company in Malaysia.</p> <p>For MSC Malaysia status companies - <a href="http://www.expats.com.my">http://www.expats.com.my</a></p> <p>For non-MSM Malaysia status companies - <a href="http://www.expats.com.my/ICT/">http://www.expats.com.my/ICT/</a></p>
21	Can my company be setup anywhere in Malaysia?	<p>For <b>New entrepreneur</b>: You will have to be located at any Malaysia Digital Hubs or our recognized partners.</p> <p>For <b>Established entrepreneur</b>: You can setup your company anywhere in Malaysia.</p>
22	How can MDEC support my business venture?	MDEC provide support services through our Malaysia Digital Hub initiative. <a href="https://www.malaysiadigitalhub.my/">https://www.malaysiadigitalhub.my/</a>

23	What happens after my pass has expired?	<p>You will be able to renew your pass once you have successfully setup your business in Malaysia (1 year for new entrepreneurs and up to 5 years for established entrepreneurs).</p> <p>Notification for renewal will be sent to you 3 months before expiry of current pass.</p>
24	What are the documents/information required to renew the application?	<p>Documents required for renewal are as follows:</p> <ol style="list-style-type: none"> <li>1. Copy all pages of passport</li> <li>2. The 1-year tenancy agreement from a Malaysia Digital Hub</li> <li>3. Personal Bond</li> <li>4. Payment for processing amounting RM530</li> <li>5. Product/Project Milestone for year previous and current year including Product/Project validation</li> </ol> <p>For renewal of application, applicant is required to respond to the survey. The survey will be sent three (3) months before expiry of current pass.</p>
25	How long is the process for renewal application?	<p>The application will be processed within 4 weeks upon receipt of the completed submission.</p> <p>The issuance of pass will be completed within 2 weeks (subjected to the Immigration Department's discretion)</p>
26	How do I collect the pass after I get the approval?	<p>You have to submit your passport and payment to Expat Services Centre where we will process your pass within 2 weeks.</p>
27	Do individuals holding MTE relevant passes have to file tax in Malaysia?	<p>Yes</p>
28	Are there any other benefits for MTE Programme like tax exemption, exemptions on car purchase or house purchase, etc.?	<p>No</p>
29	Should a person applying for an MTE relevant passes already have a company established in Malaysia, or not? (If a person has already established a Sdn Bhd company, are they disqualified?)	<p>No, you do not need an established company in Malaysia to apply for PVP-MTE &amp; RP-MTE Pass.</p> <p>Individuals with an established "Sdn Bhd" company may apply for employment pass under the MSC Malaysia (if applicable) at <a href="http://www.expats.com.my">http://www.expats.com.my</a> or the ICT sector at <a href="http://www.expats.com.my/ICT/">http://www.expats.com.my/ICT/</a>.</p>

30	Can multiple members of a founding team apply for this? Do non-technical founders apply?	Yes, multiple members of a founding team may apply for the MTE relevant passes. Non-technical founders may apply however it is subjected to the Approval Committee.
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